

DEVIN CLOSE

Network Engineer & IT Consultant

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PROFESSIONAL SUMMARY

Network Engineer and IT Consultant with 6+ years of experience delivering enterprise infrastructure solutions for municipal, county, education, and public safety clients across New Jersey and Massachusetts. Currently serving as Interim Director of Technology for the Township of Montclair, maintaining 100% service uptime across 24 facilities and 300+ end users. Hands-on expertise spanning Cisco/Meraki networking, next-gen security, GPON fiber broadband, cloud migrations, managed services delivery, and end-to-end IT project management. Pursuing a BS in Computer Science at NJIT.

PROFESSIONAL EXPERIENCE

Network Engineer / IT Consultant

Dec 2022 – Present

Millennium Communications Group Inc. | East Hanover, NJ

Interim Director of Technology — Township of Montclair

- Assumed interim IT leadership during CIO vacancy, maintaining 100% service uptime and zero disruption to 300+ end users across 24 municipal and public safety facilities.
- Deployed CrowdStrike Falcon endpoint protection and Next-Gen SIEM via automated PowerShell mass deployment; implemented Cisco Umbrella DNS-layer security across Montclair and Kearny networks.
- Executed SharePoint Online migration for three organizations; directed SDL Desktop cloud migration from on-premises to Parallels-hosted environment.
- Administered Microsoft 365 licensing (430 users, G5/G3 GCC tiers, \$83K+/yr) — negotiated 3-year renewal and optimized costs across departments.
- Authored comprehensive IT Transition Packet with infrastructure documentation, network diagrams, risk assessments, and strategic roadmaps for incoming leadership.

Montclair Network Modernization Initiative

- Led multi-department network upgrade across Police, Fire, DPW, Water Authority, Parking Authority, Library, and municipal offices spanning 15+ locations.
- Deployed Cisco Catalyst C9300 core switches, Meraki MS150 access switches, and Cisco Secure Firewall with VLANs, QoS, and PoE; managed MDF/IDF buildouts, Cat 6/6A cabling, and Datto SIRIS backup with Hyper-V virtualization.

Bergen County Fiber Network Deployment — Phase 3

- Deployed full network stack for county-wide private fiber ring connecting 70+ municipalities — Calix OLT systems, Cisco transport/aggregation switches, and 10 Gbps symmetric XGS-PON via redundant 100G ERPS ring with dual head-end hubs.

Managed Services, Procurement & Automation

- Authored managed services proposals for Veolia/JCMUA (9 water utility sites — Genetec, firewalls, servers, 4G) and managed block hour contracts for Linden Housing Authority (Cisco VOIP/LAN, Genetec, AD/Exchange) with 4-hour remote / NBD on-site SLAs.
- Executed IT procurement leveraging NJ Co-Op and Bergen County contracts; built Python-based multi-vendor discovery tool and PowerShell/Ansible automation for infrastructure assessment and configuration at scale.

Additional Municipal & Education Clients

- Delivered network infrastructure, IT administration, and consulting to 14+ clients including Kearny, Fort Lee Schools, Kearny PD, Bergen County Parks, Asbury Park, Jersey City, Wayne BOE, Ewing BOE, and Passaic County.
- Installed fiber across 7 Bergen County Parks locations; performed emergency Genetec server replacement for Fort Lee Schools; resolved DDN SFA7700X storage failures at Kearny PD.

Network Engineer / Network Administrator

Oct 2019 – Dec 2022

Matrix Design Group Inc. / Matrix Connected Fiber | East Hanover, NJ

- Built and managed the Petersham, MA town-wide GPON fiber-to-the-home broadband network — network design, hub room construction, pole attachment coordination, subscriber activation, and ongoing customer support through transition to Millennium.
- Provided on-site IT administration for Town of Kearny — Active Directory, server environments, end-user support, and network services across municipal departments.
- Designed and deployed secure enterprise network infrastructure (Cisco IOS/IOS-XE/NX-OS) with VLAN segmentation, VRF, and VPN across multi-site deployments.

Data Center Technician

Apr 2019 – Sep 2019

Citigroup | Rutherford, NJ

- Performed hardware installation, cabling, rack deployments, and incident response in enterprise data center environments supporting critical financial infrastructure.

TECHNICAL SKILLS

Networking	Cisco IOS/IOS-XE/NX-OS, Catalyst C9300/C9500, Meraki MS/MR, Routing (OSPF, BGP, EIGRP), VLANs/VRF/QoS/PoE, GPON FTTH, 100G ERPS, XGS-PON, Calix OLT/ONT, Cat 6/6A
Security	Cisco Firepower/FTD, Cisco Umbrella, CrowdStrike Falcon/Next-Gen SIEM, IPSEC/GRE/DMVPN VPN, Duo MFA, CJIS Compliance, ACLs, AD/Group Policy
Cloud & Servers	Microsoft 365 (G3/G5 GCC), SharePoint Online, Azure (VMs, JIT), AWS, GCP, Windows Server, Hyper-V, VMware ESXi, Datto SIRIS, Cisco UCS, Parallels RAS
Telecom	Cisco IP Phones, Webex Calling, Cisco CUCM, ISR Voice Gateways, Dubber Call Recording, Cisco ATA Analog Integration
Automation	Python (network discovery), PowerShell (endpoint deployment, Azure VMs), Ansible, Terraform/IaC, JavaScript/TypeScript (Next.js, React), HTML/CSS
Management	IT Budgeting & Procurement, Vendor Negotiation (NJ Co-Op, NASPO), License Management, Stakeholder Communication, SLA Management
Platforms	Meraki Dashboard, Cisco FMC, Cisco Umbrella Console, CrowdStrike Falcon, Genetec Security Center, Exacq (Johnson Controls), IBM MaaS360, Calix Cloud

EDUCATION & CERTIFICATIONS

Bachelor of Science in Computer Science

Expected Fall 2028

New Jersey Institute of Technology (NJIT) | Newark, NJ

Genetec Security Center — Synergis Technical Certification (SC-STC-001-5.13) Valid until Mar 2027

Also certified: Omnicast™ & Enterprise Technical (v5.10, v5.11)

Exacq Fundamental Technical Training (EXACQ-F)

Completed Jun 2025

Johnson Controls / Exacq Technologies | Video surveillance system design & administration

Verkada Sales Professional: Foundations | Verkada Technical Certificate

Aug 2025 / Jun 2024